

Annual Report

2008-2009

Hospital Central Services, Inc.



Building value ...



Corporate Offices
2171 28th St., S.W., Allentown, PA 18103

HCSC-Group Purchasing
2171 28th St., S.W.
Allentown, PA 18103

HCSC-Laundry
2139 28th St., S.W.
Allentown, PA 18103

Rear, 310 Market St.
Kingston, PA 18704

1005 Memorial Dr.
Asbury Park, NJ 07712

2224 Broadway
Camden, NJ 08104

3001 Cowan Ave.
Baltimore, MD 21223

HCSC-Blood Center
Miller-Keystone
Blood Center
1465 Valley Center Pkwy.
Bethlehem, PA 18017

1255 S. Cedar Crest Blvd.
Allentown, PA 18103

Chrin Commons Building
2925 William Penn Hwy.
Easton, PA 18045

426 Airport Road
4 Beltway Commons
Hazle Township, PA 18202

2745A Leisch's Bridge Rd.
Reading, PA 19605



Hospital Central Services, Inc.

For information about Hospital Central Services, Inc. or any of its affiliates, call 610.791.2222 or 1.800.444.HCSC (4272) or visit our Web site at www.hcsc.org.



Defining success by emphasizing value.

SUCCESS AT HCSC CAN ONLY BE VIEWED FROM THE OUTSIDE IN – in essence, our business is driven from our customers' point of view. The bottom line of success is most often associated with profitability, but success relies on values – values built by the responsive, dependable and useful qualities of our services.

Value is an abstract idea with concrete benefits for our customers. We continually evaluate and adapt to the changing healthcare environment, by providing quality, cost-effective programs and services to the more than 450 healthcare organizations we serve. Their ongoing trust in our organization is evident, as HCSC increased corporate revenues this year by 6.7%, to \$95,046,889.

Over the past year, HCSC-Laundry continued to disperse its newly redesigned patient gown throughout our system. This truly “reversible” gown can be worn by ambulatory, ancillary or bed-ridden patients and can be worn as a conventional gown or as a robe-type patient apparel.

Our Group Purchasing division, through its affiliations with MAGNET and MedAssets, continued to provide its members with alternatives for every healthcare purchasing need.

HCSC-Blood Center (dba Miller-Keystone Blood Center) resumed cholesterol testing of all donor samples, thanks to the addition of new testing instrumentation, which replaced obsolete equipment. An increased focus was also placed on platelet collections this past year, in response to new donor screening guidelines addressing a rare complication known as TRALI.

HCSC continues to recognize the value of education to our operations. Educational grants were presented to a variety of community organizations in the region, including American Red Cross of the Greater Lehigh Valley, Cedar Crest College's “Partners In Nursing” program, Children's Home of Easton, Crime Victims Council, Eastern PA EMS Council, the Fund to Benefit Children & Youth, Lehigh Valley Child Care, Meals on Wheels of Northampton County, Pinebrook Services for Children & Youth, ProJeCt, Second Harvest Food Bank and the Weller Health Education Center. In addition, scholarships were presented to 13 well-deserving high school seniors, recognizing their hard work and commitment to Miller-Keystone Blood Center.

A wise investor once said that price is what you pay, but value is what you get. We at HCSC understand the importance of those words. Indeed, at the very heart of our business is our definition of success as creating value for our customers, present and in the future.



... from the outside in.



J. Michael Lee, DBA, FACHE
President-CEO
HCS, Inc. & Affiliates

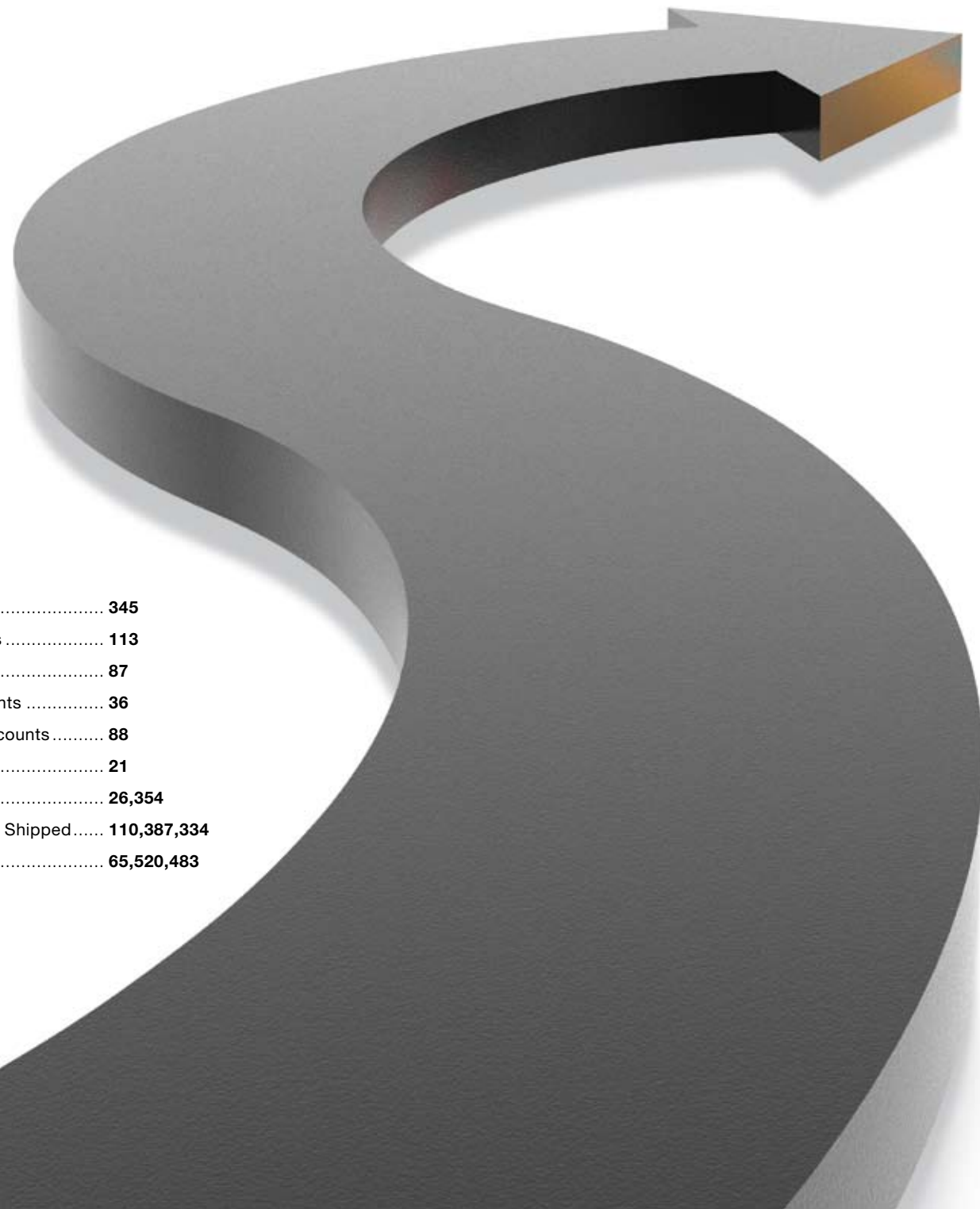
Everitt F. Binns, Ph.D.
Chairman, Board of Directors
HCS, Inc. & Affiliates

The Value of Responsiveness.

Laundry & Linen Services

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From energy savings to inventory control, product innovations to program implementations, HCSC Laundry & Linen Services readily reacted to addressing and resolving the varying needs of our customers.



YEAR-END NOTES

Total Participants	345
Allentown Accounts	113
Kingston Accounts.....	87
Asbury Park Accounts	36
Delaware Valley Accounts.....	88
Baltimore Accounts.....	21
Total Beds	26,354
Total Clean Pounds Shipped.....	110,387,334
Total Revenue	65,520,483



HCSC-Laundry welcomed 16 new Laundry & Linen Services accounts in FY 2008-09, while renewing 23 existing accounts. Through the ongoing commitment of our 800+ employees, HCSC recognized a 2% increase in productivity, while continuing to provide the quality, service and savings our customers expect.

HCSC Laundry's "green" efforts continued, with a focus on water reduction and energy-saving initiatives. Initial water reduction efforts suggest a savings of 15 million gallons this past year at the Kingston plant, with plans to expand the program to our other plants during the '09-10 fiscal year. Recycling efforts were also expanded and met with great success, as more than 385,000 pounds of plastic, 45,000 pounds of cardboard and 11,000 pounds of paper were recycled.

At the Asbury Park plant, a new energy-efficient lighting system was installed, and if estimated cost savings are realized, it is anticipated that this lighting system will follow at the other plants. A new small-piece folder was purchased and installed at the Kingston Laundry, while the Delaware Valley plant installed a new automatic sheet folder and replaced a 675-pound washer/extractor. Additionally, upgrades at the Allentown plant included a new blanket folder and replacement of a small-piece folder and a water softener tank.

Laundry software applications for inventory, purchasing and order-entry were all upgraded to the most current versions, providing additional functionality and enhancements for all users. Additionally, garment mobile information systems and linen information systems were also upgraded to provide enhancements on tracking, billing and cost analysis.

This past year, modifications were made to the TIV and bariatric gowns. These gowns, along with the newly designed patient gown, were filtered throughout the system, and their enhancements were met with large success.

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HCSC also continued to focus on loss prevention efforts, concentrating on more cost-effective purchasing activities, laundry plant efficiencies and garnering more cooperation from our healthcare partners.

The continued growth and success of the HCSC's Select Supply program resulted in total sales increasing by 11.6% from the previous year. The program offers a variety of patient care and environmental services products that are direct-shipped to the healthcare facility – including linen carts and bag stands, cart covers, material moving equipment, single-use items, employee uniforms and washing chemicals.

HCSC also introduced new microfiber mop products into our dust control program, increasing rental mop income by 16% over the prior year. This was primarily accomplished with the growth in our microfiber wet and dust mop products. Microfiber wet mop sales increased more than 250% compared to the prior year, while the growth in sales of the microfiber dust mop increased by 95%. HCSC also began offering a complete line of microfiber cloths in a variety of colors for purchase. To improve sales growth, HCSC has simplified the mop-pricing methodology and is continually looking for ways to enhance the program.

At year's end, the Linen Services division was preparing to go live with its online customer portal, which enables our members to access a plethora of account information, including linen usage and benchmark details, infection control reports and biological monitoring data, as well as Linen Coordinator minutes, the Laundry Bulletin newsletter, HCSC's Customer Service and Infection Control manuals, and other program and event announcements. ■



The Value of Profitability.

Group Purchasing

4 HCSC-Group Purchasing and its partners, MAGNET and MedAssets, continually work to identify cost-reduction strategies, as well as some revenue-generating solutions, to enable their customers to do just that.

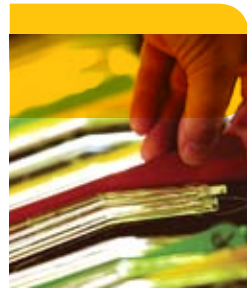
In today's economy, everyone is struggling to provide more with less. Healthcare is no exception and facilities are in financial survival mode. Healthcare professionals are seeking exceptional value from their vendors and suppliers so that they can provide superior care to their customers.



One vendor known as a value creator is Medison. Recognized as a world leader in 3D/4D technology, Medison continues to redefine the future of ultrasound. Their scientists and engineers are continually developing leading-edge ultrasound devices that set the standards; digital beamforming, digital volumetric technology and 3D MultiSlice View are just a few of the company's technological breakthroughs. Medison is making the difference that matters.

Value to your customer can mean helping them satisfy healthcare regulations. Medisys is the world's leading medical transcription service provider. Its flagship DocTrack® is a world-class software system encompassing many patented features, empowering healthcare organizations to gain a competitive edge by making corporate information work for them by

providing an end-to-end solution for medical transcription and health information management. Medisys services are 100% HIPAA conformant, addressing a series of administrative, technical and physical security procedures for covered entities to use to assure the confidentiality of electronic-protected health information.



"Green" solutions or environmentally friendly alternatives are an important aspect of value in today's healthcare industry. With Hot Dog®, you can warm all patients while significantly reducing your current warming costs. Because Hot Dog® blankets are reusable, the system actually becomes more cost effective the more it is used. Hot Dog® is the environmentally responsible alternative to forced-air warming. It consumes 80% less energy than forced-air systems and eliminates mountains of disposable waste caused by forced air. The smart choice is green.

Another definition of value is the ability to make the healthcare provider's job easier. Electromed, Inc. is the designer, manufacturer and worldwide provider of the SmartVest® Airway Clearance System. The company is committed to developing innovative products for patients requiring airway clearance therapy and is actively engaged in patient advocacy directed at securing payor reimbursement. Electromed is dedicated to "creating superior care through innovation™." The end result is in products that help patients become more self-sufficient through improved portability, ease of use and comfort during therapeutic application.

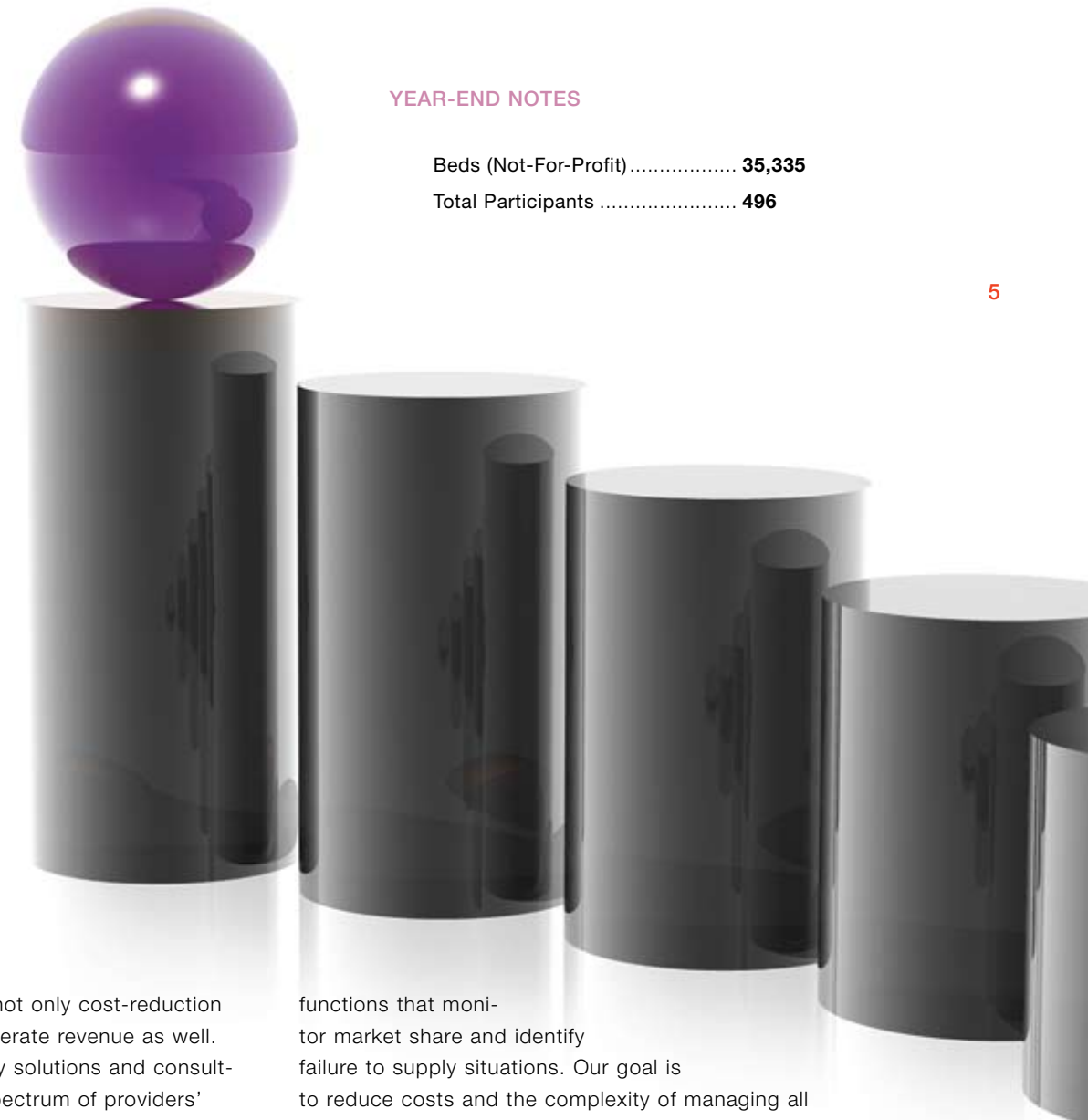
Value comes in the form of a strong relationship that has lasted many years. HCSC-Group Purchasing has had a long-standing agreement with Neuropedic, which continues to bring innovative ideas to the healthcare marketplace. Its newest product launch is the Carital Optima®. This product assists many patients who are in need of pressure reduction. It enables patients who require continuous pressure relief to get the sleep they need and avoid pain exhaustion through its unique reactive Carital Air-Float System® technology.

Through our partnership with MedAssets, we can offer not only cost-reduction strategies, but solutions to generate revenue as well. MedAssets provides technology solutions and consulting services to cover the full spectrum of providers' revenue cycle needs from patient access to claim denials. In addition, MedAssets' decision support suite integrates financial, clinical and administrative information and then distributes that data enterprise-wide for timely analysis and decision making to positively impact future performance. All of these solutions help ensure your facility gets paid fairly, in a timely manner, for services rendered – which could potentially improve your net patient revenue 1 to 3%.

MedAssets/HCSC-Pharmacy Services help reduce costs and improve efficiencies by automating or enhancing existing practices. HCSC/MedAssets provides expertise to manage clinical applications and pharmacy contracts as well as continuing education resources for pharmacy staff. Pharmacy tools are designed to manage costs with audit and recovery

YEAR-END NOTES

Beds (Not-For-Profit).....	35,335
Total Participants	496



functions that monitor market share and identify failure to supply situations. Our goal is to reduce costs and the complexity of managing all Pharmacy contracts by identifying all failure-to-supply situations, managing clinical applications and pharmacy contracts, and enhancing existing practices to improve efficiencies and reduce costs.

Value is intangible and means something different to every customer. It is up to us as the provider of group purchasing services to determine just what value-added service will fit the needs of the individual healthcare institution. Even though cost reduction is on everyone's mind, it is the value we provide that helps our customers succeed. ■



The Value of Dependability.

Miller-Keystone Blood Center

During FY 2008-09, Miller-Keystone Blood Center experienced no critical blood product shortages, fulfilling the needs of all our member hospitals. System, equipment and communication updates across various departments helped to ensure the safety of our community blood supply.

Westfield Hospital (Allentown, PA) joined the blood services program, bringing the total to 18 hospitals in nine Pennsylvania and New Jersey counties that look to Miller-Keystone Blood Center for their blood needs. We also continued to provide blood and testing services on a supplemental basis to other hospitals and healthcare organizations along the East Coast and throughout the country. In addition, the Blood Center was approved to ship blood internationally, partnering with an international courier service to make blood shipments overseas.

The Blood Center has always understood the value that quality has on our operations, and this year was no exception, as our annual ISO (standards) audit and FDA inspections at all five fixed sites (Allentown, Bethlehem, Easton, Hazleton and Reading), in addition to various other audits and inspections, took place with no significant deficiencies reported. To further



enhance the effectiveness of our operations, the Quality Assurance department also began to implement Lean Manufacturing principles into our operations, to help ensure the quality and efficiency of our programs and services.

At the start of the fiscal year, the Blood Center's comprehensive data management system, SafeTrace, was upgraded to accommodate the ISBT 128 blood component labeling system. This internationally standardized system allows for blood products to be specifically identified and tracked

anywhere in the world. The Blood Center also worked closely with our member hospitals to ensure their compliance by the industry-mandated implementation date.

The Blood Center also formulated a five-year capital plan, identifying essential equipment for operating departments and building and facility improvements. A new telephone system was installed, providing staff with enhanced features, including a predictive dialer mechanism for the recruitment of blood donors, as well as video-conferencing applications to allow for interaction between our Bethlehem and Reading locations.

In summer 2008, a new self-contained bloodmobile vehicle arrived. This new unit, housed at our Reading facility, replaced an older vehicle, which was then refurbished and placed back on the road in fall 2008. Three new vehicles were also purchased and designated for delivery of blood products to our hospital customers or transport of blood products back to our facility for testing.

An increased focus was placed on platelet collections, in response to new donor screening guidelines in place to address a rare complication known as TRALI. Transfusion Related Acute Lung Injury, or TRALI, is still being researched but is believed to be a reaction between antibodies found in plasma transfused from a donor and the white cells in a patient. The Blood Center's laboratory implemented new testing equipment to screen all donors for these antibodies, and any individuals identified as carrying the TRALI-related antibodies are no longer accepted for platelet or plasma donations but are strongly encouraged to donate red blood cells.

Over the past year, the Blood Center's laboratory added several new testing instruments into its operations, to further ensure the safety of all blood products. And in winter 2009, cholesterol testing of donor samples was resumed; this testing was temporarily suspended in summer 2008 when the existing testing equipment was rendered obsolete.

The collections department also implemented new blood count equipment in an effort to decrease deferral rates and undertook a comprehensive upgrade to the Vista® Automated Collections Information System, which analyzes a donor's eligibility and determines the appropriate donation type, based on the individual's history, height, weight and blood type.

Over 1,300 donor groups sponsored more than 2200 blood drives this past year. These donor groups included area businesses, churches and community organizations, as well as more than 90 regional high schools and colleges. These drives complemented collections at our five fixed-site donor centers (Allentown, Bethlehem, Easton, Hazleton and Reading) and our monthly locations (Wind Gap and Quakertown).

This year, the Blood Center entered the realm of online social media by launching its presence in the FaceBook, MySpace and Twitter communities. Advertising initiatives, including radio, television, billboards, city buses and email blasts, also continued to be implemented, evaluated and adjusted accordingly to help promote the ongoing need for donations in our region.

Continued



HCSC BLOOD CENTER

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More than 400 volunteers gave of their time and talent this year, providing over 25,000 hours of service as donor aides, canteen attendants, office support staff and special event volunteers. A new initiative coordinated through the department was the implementation of babysitting services at the Bethlehem fixed site on certain days to provide parents with the opportunity to give blood while their children are being cared for. All volunteer service hours were noted at annual spring recognition events, while various media outlets and volunteer associations in the region also recognized their support of our organization.

The Blood Center's development department focused its efforts on a variety of fundraising initiatives, including the signature "Cruise Aboard the LifeLine"



and "Flight for Life" events, our Annual Appeal and the MKBC Endowment Fund, as well as increased enlistment of legislative support, including an \$85,000 federal grant designated for a new HVAC system in our laboratory. The department also further promoted the "My Blood Your Blood" educational program, which has rapidly spread throughout the Northampton, Lehigh and Berks County regions, reaching more than 2,400 students this past year. This health/science education program teaches students, grades 3-12, about blood biology, the relevance of blood to one's health and the importance of blood donation. Not only does this program provide the Blood Center with an opportunity to give back to the communities we so happily serve by reinforcing classroom curriculum, but it also provides a means for us to recruit the blood donors of tomorrow – a requisite task to ensure that our region always has access to a safe and adequate community blood supply. ■

YEAR-END NOTES

Total Community Donors Registered	103,317
Total Community Donations	84,148
First-Time Donors	17,092
Total Automated Collections Registered.....	17,468
Total Automated Donations.....	15,613
Total Autologous and Directed Donations	1,121
Total Blood Components Prepared.....	175,327
Total Number of Blood Donor Groups	1,348
Total Number of Bloodmobile Drives	2,286
Total Volunteer Hours.....	25,000

HCSC-LAUNDRY

Linen Coordinators & Standardization Committee

Shawn Malloy, Chairman, Sacred Heart Hospital

- Richard Schneider**
Abington Health Lansdale Hospital
- Warren Goldstein**
Adventist Rehabilitation Hospital
- David Burch**
AtlantiCare Regional Medical Center—City Div.
- Barry Brown**
AtlantiCare Regional Medical Center—Mainland Div.
- Brigitte Buie**
Bacharach Rehabilitation Hospital
- Sandra Skiba**
Barnes-Kasson Hospital
- Patty Sumrall**
Bloomsburg Hospital
- William Wooler**
Blue Mountain H.S.—Gnaden Huetten Memorial Hospital
- Genevieve Laubach**
Blue Mountain H.S.—Palmerton Hospital
- Susan Worden**
Bon Secours Community Hospital
- Rich Consolo**
Brandywine Hospital
- Kevin Bumpess**
Brinton Manor
- Kevin McGahey**
Camden County Health Services Center
- Natalie Distler**
Cedarbrook Nursing Home
- Kim Coken**
Cedarbrook Nursing Home—Fountain Hill
- Jane Girling**
Contrastate Medical Center
- Tom Shelton**
Chester River Hospital Center
- Nereida Crann**
Children's National Medical Center
- Rudy Daley**
Children's Specialized Hospital—Mountainside
- Sharon Cycak**
Children's Specialized Hospital—Ocean
- Lisa Papp**
Clara Maass Continuing Care—Belleville
- Kenneth Benson**
Clara Maass Medical Center
- Marie Jorge**
Clara Maass M.C.—West Hudson Div.
- Richard Warfield**
Community Medical Center (NJ)
- James Pappa**
Community Medical Center (PA)
- Kelly Brennan**
Cooper University Hospital
- Barry Groswith**
Crozer-Chester Medical Center
- Bonnie O'Brian**
Cumberland Manor
- Renata Rickard**
Deborah Heart and Lung Center
- Effie Baxter**
Delaware County Memorial Hospital
- Ann Marie York**
Doylestown Hospital
- Terri Martis**
Easton Hospital

- Jeralyn Adams**
Endless Mountain Health System
- Vance Barto**
Fairmount Behavioral Health Center
- Brad Sherman**
Fellowship Manor/Fellowship Terrace
- Rose Ernest**
Geisinger Health System
- Debbie Dructor**
Geisinger Health System—Marworth
- Jay Bohn**
Geisinger Health System—Wyoming Valley Med. Center
- Joe Goyné**
Geisinger South—Wilkes-Barre
- Heather Miller**
Glen Meadows
- Pat Fidler**
Good Samaritan Health System (Lebanon)
- Philomane Kopliner**
Good Samaritan Hospital (Suffern)
- Scott Remaley**
Good Shepherd Home, The
- Robert Norwicke**
Good Shepherd Penn Partners
- Jackie Hechler**
Good Shepherd Rehab Center of Bethlehem
- Riccardo Cintado**
Grand View Hospital
- Diane Riggs**
Hackettstown Regional Medical Center
- John McDonough**
Hampton Behavioral Health Center
- Marion Henry-Adam**
HealthSouth Rehab Hospital of Reading
- Sheila Buchta**
HealthSouth Rehab—Toms River
- Marge Carr**
Heritage Towers Health Center
- Mike Forker**
Hillcrest Center
- Danny Lawrence**
HSC Pediatric Center, The
- Rob Lowe**
Inglis House
- Tim Blaziak**
Kennedy Health System—Cherry Hill Campus
- Robert DeNunzio**
Kennedy Health System—Stratford Campus
- Jayne DePrince**
Kennedy Health System—Washington Twsp. Campus
- John Chisholm**
Kessler Institute for Rehab—North
- Mark DiVincent**
Kessler Institute for Rehab—West
- Mario Santos**
Kessler Rehab Hospital—Chester
- Tina Barksdale**
Keystone Center
- Carmen Rubio**
Kimball Medical Center
- Jennifer Bookheimer**
Kindred Hospital—Delaware County
- Kathy Brown**
Kindred Hospital of Philadelphia

- Brad Baker**
Kindred Hospital Philadelphia Havertown
- Carlos Pinto**
King James Care Center
- Bernie Dressler**
Lakeview at Pine Run
- Willard Mest**
Lehigh Valley Health Network
- Janie Welshans**
Lewistown Hospital
- Tom Alexandrowicz**
Lourdes Medical Center of Burlington County
- Paul Carmine**
Magee Rehabilitation Hospital
- Anabal Olmeda**
Malvern Institute
- Gina Cicio**
Marian Community Hospital
- Tony McCray**
Marlton Rehabilitation Hospital
- Kim Dooley**
Memorial Hospital of Salem County, The
- Fran McCarthy**
Mercy Fitzgerald Hospital
- Kevin Williams**
Mercy Hospital of Philadelphia
- Tony Dougher**
Mercy Hospital of Scranton
- Denny Velez**
Mercy Suburban Hospital
- Robert Nye**
Merit Mountainside Hospital
- Gloria Wormuth**
Mid-Valley Hospital
- Vicki Padgett**
Mirmont Treatment Center
- Dave Hanos**
Monmouth Medical Center
- Paul Marmora**
Morristown Memorial Hospital
- Joseph McCullon**
Moses Taylor Hospital
- Bruce Schaffer**
Nazareth Hospital
- Rodney Brown**
Newark Beth Israel Medical Center
- John Sousa**
Newton Memorial Hospital
- Frederick Jones**
Our Lady of Lourdes Medical Center
- Gary Walker**
Overlook Hospital
- Dein Over**
Phoebe Terrace
- Craig Lewis**
Phoenixville Hospital
- Theron Johnson**
Pine Run Community/Pine Run Health Center
- Sandra Sames**
Pocono Medical Center
- Barbara Somerday**
Pottstown Memorial Medical Center
- Michael Oldt**
Riddle Memorial Hospital

- Kathy Robinson**
Robert Wood Johnson Univ. Hosp. @ Rahway
- Bob Carr**
St. Anthony Community Hospital
- Daryll Seward**
Saint Barnabas Behavioral Health Center
- Daniel Pereira**
Saint Barnabas Medical Center
- Phyllis Sperry**
Saint Clare's Health Services—Denville, Dover
- Peggy Babcock**
Saint Clare's Hospital—Sussex
- Ramone Soloman**
St. Cloud Health Care Center
- Perry Focht**
St. Joseph Medical Center (Reading)
- Jason Fraker**
St. Joseph Medical Center (Towson)
- Shirley Bailey**
St. Joseph's Hospital (Elmira)
- Dawn Weaver**
St. Luke's Hospital
- Sheila Heckman**
St. Luke's Hospital—Allentown
- Joseph Faenza**
St. Luke's Miners Memorial Medical Center
- Georgina Long**
St. Luke's Quakertown Hospital
- Howard Cohen**
St. Mary Medical Center
- Sue Faris**
Salem County Nursing Home
- Joseph Anthony**
Schuylkill Medical Center (E. Norwegian St.)
- Pat Nolan**
Schuylkill Medical Center (S. Jackson St.)
- Jeannette Stanard**
Shriners Hospital for Children
- Toni Marshall**
Somerset Medical Center
- Tom Toussaint**
Southern Ocean County Hospital
- Tony Salvatore**
Springfield Hospital
- Janet Clouse**
Sunrise House
- Ann Holobowicz**
Taylor Hospital
- Carl Androkitis**
Tyler Memorial Hospital
- Maureen Lelko**
Warren Hospital
- Michelle Miller**
Wayne Memorial Hospital
- Tom Lawler**
WellSpan Health—Gettysburg Hospital
- Al Gingrow**
WellSpan Health—York Hospital
- Jay Young**
Westminster Village
- Deb Herrmann**
WVHCS—First Hospital
- Bill Podskoch**
WVHCS—Wilkes-Barre General Hospital

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MILLER-KEYSTONE BLOOD CENTER

Medical Advisory Committee

Bala Carver, M.D., Chairwoman
Lehigh Valley Health Network

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David Anderson, M.D.
St. Luke's Hospital
(Bethlehem)

John Brennan, M.D.
Blue Mountain Health System
(Lehighton)

James Chiadis, M.D.
Sacred Heart Hospital
Westfield Hospital

Peter Christ, M.D.
Blue Mountain Health System
(Palmerton)

St. Joseph Medical Center
(Reading)

Dante DiMarzio, D.O.
Pottstown Memorial
Medical Center

Sandy Dorman, M.D.
Easton Hospital

Kalmen Feinberg, M.D.
St. Luke's Miners Memorial
Hospital

Marc Filstein, M.D.
The Reading Hospital and
Medical Center

Mohammad Khan, M.D.
Hackettstown Regional
Medical Center

Dion Manhoff, M.D.
Warren Hospital

Jeffrey Null, M.D.
Greater Hazleton Health Alliance

David Steinberg, M.D.
St. Luke's Hospital-
Allentown Campus

Steven Tellschow, M.D.
St. Luke's Quakertown Hospital

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LifeLine Committee**

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Lehigh Valley Style

Paula Buchvalt
Air Products

Marie Clemens
HCSC

Mary Diehl
The Morning Call

David Farber
Miller-Keystone Blood Center

Sandy Geschardt
Linde

Carla Hickey
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Heather Kowatch
Capital BlueCross

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Communications

Carol Machain
Guardian Life Insurance

Karen Martin
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Shirley Miller
Air Products

Linda Nabb
Dream Events

Nanci Oakley
Brown-Daub Family
of Dealerships

Naomi Pratt
Miller-Keystone Blood Center

Joe Reybitz
Select Sales

Kathy Stover
HCSC

Sandra Thomas
Miller-Keystone Blood Center

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Viamedia



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Arbor Insurance Group, Inc.

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Larry Deal
Business Manager
The Heart Care Group

Frank DiBiasco
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Vice President, Financial Operations
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Vice President, Major Gifts
Lehigh Valley Health Network

Joseph Mikitka
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Sacred Heart Hospital

Richard Shurgalla
Faculty and Director of
Professional Development
Penn State University

Matthew Thomas
Vice President
Hopewell Valley Community Bank

Gregory Wuerstle
Chief Financial Officer
Grand View Hospital

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Carol Carr
Air Products

Karen Kramer
All About Possibilities

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Retired, The Reading Hospital
and Medical Center

J. Michael Lee
HCS, Inc. & Affiliates

Sandra Thomas
Miller-Keystone Blood Center

Joseph A. Yelo
Miller-Keystone Blood Center

Flight for Life Committee

Mike Mizak, Honorary Chairman
The Reading Eagle

Andrea Gebely
Miller-Keystone Blood Center

Susan Kappenstein
St. Joseph Medical Center

Karen Kramer
All About Possibilities

Linda Krause
The Reading Hospital and
Medical Center

Kathy Meck
Miller-Keystone Blood Center

Derek Moll
VIST Financial

Frank Potozak
Secure Technologies

Naomi Pratt
Miller-Keystone Blood Center

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Rhonda Schmig
Mack Employment

Sandra Sheetz
VIST Financial

Kathy Stumhofer
Miller-Keystone Blood Center

Sandra Thomas
Miller-Keystone Blood Center

Todd Thorp
TSI Associates

Scott Wheeler
D&E Communications

Pete Wood
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Director, Materials Management
WellSpan Health System

J. Michael Lee, DBA, FACHE
President-CEO
HCS, Inc. & Affiliates

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Vice President, System Services
Geisinger Health System

Joseph DiPaolo
Director, Corporate Materials Management
Atlantic Health System

J. Mark Horne
Vice President, Clinical Support Services
Grand View Hospital

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Division of Materials
Lehigh Valley Health Network

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Vice President, Financial Operations
St. Joseph Medical Center

Terry Purcell
Vice President
Blue Mountain Health System

Clifford Trumbo
Vice President
Good Shepherd Rehabilitation Hospital



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Theodore Snyder, Secretary
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Retired, Vice President, Support Services
St. Luke's Hospital & Health Network

Frank DiBiasco
Retired, Chief Financial Officer
Blue Mountain Health System

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Vice President
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Miller-Keystone Blood Center

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All About Possibilities

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This year, HSCS decided to do more than just talk about sustainability — we took a stand, globally. We have chosen to utilize a recycled sheet and soy-based inks for the production of our annual report.

The recycling process is one in which we could not afford to not participate. We recognize that the value of accountability exceeds beyond our immediate (geographical) boundaries.

In essence, the process recreates itself constantly, building upon the value of sustainability. At HCSC, we do more than just talk about the things we stand for. We work hard to build each and every value to a reality.

