FOR MORE THAN 40 YEARS, HCSC HAS RESPONDED TO GLOBAL CHANGE, taking control of external factors to deliver quality, dependable service and great value to our customers. Today, as the impact of our increasingly interconnected world ripples more forcefully through the healthcare industry, we continue to vigilantly adapt and find innovative opportunities to provide superior, cost-efficient services and dependable programs to our 400+ healthcare customers.

Their ongoing trust in us is evident, as corporate revenues increased by 1.4%.

Our thriving Laundry division distributed a record total of patronage dividends for another year. The Cooperative’s qualified, not-for-profit healthcare providers received $2,295,969 in patronage dividends for the prior FY 2009-2010, including $459,286 in cash.

Through our affiliations with MAGNET and MedAssets, HCSC-Group Purchasing continued to offer essential programs and services that meet the various healthcare purchasing needs of our members – from program content and capital equipment to technology and more.

Miller-Keystone Blood Center also marked another successful year by expanding its services southward. The Blood Center added Brandywine Hospital, Grand View Hospital and Phoenixville Hospital to its customer base and celebrated the opening of a new donor center in Chester County.

Our organization also demonstrated its ongoing commitment to education by supporting a myriad of select academic programs in the region. Over the past year, HCSC awarded grants to a number of community organizations, including Cedar Crest College’s “Partners in Nursing” program, Children’s Home of Easton, Eastern PA EMS Council, The Hillside School, Lehigh Valley Children’s Centers, Mercy Special Learning Center, Pediatric Cancer Foundation of the Lehigh Valley, Pinebrook Services for Children and Youth, Second Harvest Food Bank and Weller Health Education Center.

As we look to the future, we celebrate the evolution of our offerings and appreciate the one aspect of our business that will never change – an unwavering commitment to our customers.
LAUNDRY & LINEN SERVICES

AS THE ECONOMY BECOMES INCREASINGLY GLOBAL, AND ITS CHALLENGES MORE COMPLEX, HCSC KEEPS PACE, efficiently managing subsequent changes to provide the savings and cost-effective, quality service our customers expect in our region.

This year, HCSC-Laundry welcomed 20 new Laundry & Linen Accounts and renewed 22 existing accounts. Through the ongoing commitment of our employees, we also saw total direct productivity increase an average of 2% plant-wide.

To give our customers the satisfaction of knowing that their Laundry provider meets or exceeds the highest quality standards for processing healthcare textiles, our Baltimore plant continued to pursue accreditation by the Healthcare Laundry Accreditation Council (HLAC), a special distinction it expects to achieve during the upcoming fiscal year. Four other HCSC plants (Allentown, Kingston, Asbury Park and Camden) have already reached this important status.

Among the many challenges we addressed over the past year were global price increases that affected us locally.

This included soaring cotton prices that drove up our linen costs. Although the price per pound of cotton trended downward toward the end of the fiscal year, the overall cost of cotton rose 164 percent since 2009. Some of the worst droughts in history in the growing areas of Texas, combined with the fear of a Greek default in the Euro zone, kept some pressure on cotton prices. However, due to an expected increase in production, we anticipate some relief during the second half of the upcoming fiscal year.

Meanwhile, to ensure linen availability to our customers, HCSC-Laundry leased a 20,000-square-foot warehouse to store additional linen products. With the exception of wash cloths, TIV gowns, bath blankets and knit contour sheets, we have in excess of a 20-week supply. In recent years, HCSC-Laundry purchased these textiles to maintain its healthy circulating inventory. As supply issues and a poor worldwide cotton crop adversely affect the cost of textiles, HCSC’s expenditures increased dramatically. In order to appropriately manage this change, we will implement additional measures to keep linen costs in line.

The increase in linen costs further emphasizes the need to curb linen losses. That’s why HCSC continues to
partner with our member hospitals to help combat rising costs and reduce deficits in inventory. Throughout the Cooperative, HCSC-Laundry began to develop a strategic partnership with Innovative Product Achievements (IPA) toward the end of the last fiscal year. The partnership allowed us to implement the aEx® linen dispensing system in the Emergency Rooms of select acute-care member hospitals. The aEx® machine restricts access to the linen cart, limiting the amount of linen available to the Emergency Medical Services (EMS) personnel and reducing linen utilization throughout the Emergency Department. Participating Cooperative members noted positive results, with some participants experiencing a savings of 20 to 25% of their linen cost per emergency department visit. Some success in reducing overall linen loss was indicated in preliminary data that revealed a reduction of bath blanket and bed sheet injects in the participant laundry plants. Throughout this fiscal year, the aEx® program has expanded to include nine Cooperative members.

In June 2011, the Laundry’s information system applications for Inventory Control, Order Entry, Purchase Orders and Requisitions were upgraded to the most current versions. Garment handheld units were also upgraded in all HCSC-Laundry plants to safeguard resident hospitals’ garment information.

Another major challenge faced this year was the cost of diesel fuel, which reached its highest level since 2008. While our prices for water, sewer and electricity have risen, due to ongoing energy conservation efforts, our overall costs for processing linen have decreased. Gas, water, sewer and electric costs are down from last year on a per-pound basis. As current electrical contracts expire, the Laundry continues to solicit quotes and search for the best alternatives to meet plant needs. Unfortunately, for water and sewer rates, we are at the mercy of local municipalities, and water rates are presently on the rise.

Capital improvements have allowed HCSC-Laundry to increase the efficiency of its operations, along with productivity. The Asbury Park plant prepared for the installation of a 675-pound washer/extractor and a new overhead material handling system. Our Kingston plant recently installed a 675-pound washer/extractor as well, along with an energy-efficient lighting and security system. The Baltimore plant upgraded the electronic controls for the tunnel washers and installed a video surveillance system, shuttle sprinklers in storage sheds and a four-pass heat exchanger. The Camden plant installed new water softeners, sprinklers in storage sheds and a “Plastic Eater” and bailer for the recycling of plastic packaging. Our Allentown plant installed a 600-pound washer/extractor, four-pass heat exchanger and dock leveler. More recently, the Emmaus warehouse installed energy-efficient lighting

Continued
HCSC continues to focus on energy conservation efforts, and over the past year, we made additional strides toward “greener” operations, reusing hot water on tunnel washers, eliminating ironers, increasing the amount of polyester in the linen and ensuring the dryers are operating as efficiently as possible. The installation of water-reuse systems on the tunnel washers reduced water consumption and associated sewer costs by an average of 30%. We also added additional passes on our heat exchangers in two locations, which decreased the natural gas consumption of our dryers by 3% over the past two years.

Though we recognize that the environmental problems facing our world must be addressed through global cooperation, we are proud to participate by making our own operations more sustainable. As of June 2011, our Allentown, Kingston and Asbury Park plants recycled 346,983 pounds of plastic; the Allentown and Kingston plants recycled 62,022 pounds of cardboard; and the Allentown plant recycled more than 1,000 pounds of paper. At year’s end, HCSC’s Camden plant had also implemented its plastic recycling initiatives.

We also are continuing efforts to maintain sustainability and provide timely paperless information by expanding our customer portal and tapping the potential of this valuable resource. Links for important messages, articles and archives were added to complement an array of linen usage and cost management data, policy and procedure manuals, bulletins, linen biological monitoring reports, upcoming events and more. In addition, our Laundry customers are now able to receive invoices electronically upon request. This allows recipients to review, organize and store invoices in a more expedient and efficient manner – all while helping to save the environment.

It’s our commitment to the customer that allows HCSC to make an impact on a larger scale without diminishing the value of our local service. And, it’s the reason we continue to work each day, to evaluate our operations and ensure that our customers get the highest-quality service at the best value.
In order to improve our members’ financial strength, Group Purchasing partner MedAssets continued to offer its comprehensive suite of web-based revenue-cycle management solutions while reducing supply-chain costs.

Group Purchasing launched its web-based customer portal, formally introduced in the beginning of the fiscal year. Designed by our own IT department, this exciting application delivers up-to-date contract information, promotional discounts and opportunities, and upcoming group buys right to member desktops – all with just one click.

Suburban Surgical Company, Inc. is among the important vendors contracted through our partnership with MAGNET. Well-established in the operating room market, all of Suburban’s products are designed and manufactured to the most stringent standards, with great attention to sustainability. These standards reduce costs and preserve our country’s natural resources by extending the products’ life cycle and reducing the need to repair or replace products on a regular basis.

Another HCSC partner, HeartSync, Inc., proudly manufactures all of its products in the USA. This proven leader in the field of arrhythmia management is a pioneer in the design and development of disposable electrodes for cardiac resuscitation and pacing, and has the capability of producing a private-label brand of pads. Designed specifically for any member organization, HeartSync is the only manufacturer of defibrillator pads that can offer this service.

HCSC also partnered this year with TransMotion Medical, manufacturers of the most advanced selection of mobile, motorized stretcher-chairs for the healthcare industry. With one finger, you can transport a patient weighing up to 500 pounds. From admission to discharge, one patient, one surface is all that is needed.

Solutions in Motion.
These member hospitals were notified at the beginning of the 2010-11 fiscal year that they would incur no price increase for the year.

Our Client Testing Division experienced a successful year, with four new customers – Blood Bank of Delmarva (Newark, DE); Somerset Medical Center (Somerville, NJ); Heartland Blood Center (Aurora, IL); and Walter Reed Army Institute of Research (Silver Springs, MD) – joining the program and bringing our total to 20 testing clients. The division continues to market its services to potential customers by exhibiting at a number of trade shows in the Mid-Atlantic Region.

The Blood Center’s annual International Society of Blood Transfusion (ISBT) review was conducted and approved, signifying that we remain in conformance with all ISBT quality regulations. These policies focus on identification, labeling and processing of blood products using an internationally standardized process that allows every product to be specifically identified and tracked anywhere in the world.

Our 2010-11 ISO audit, as well as FDA and AABB inspections at various MKBC donor centers, took place with no deficiencies or conformance issues reported. In addition, annual service reviews completed by our customers overwhelmingly indicated favorable results. Each of these initiatives demonstrates our ongoing commitment to quality and service excellence.

Throughout the course of the year, blood supplies remained stable and our member hospitals received the red cells, platelets and plasma products necessary for lifesaving patient transfusions. To help promote the need for a safe, stable and constant stream of blood donors, advertising initiatives were implemented
by our Marketing and Public Relations department, including radio, television, newspaper and transit advertising, as well as email blasts and social media efforts on Facebook, Twitter and LinkedIn. The Blood Center also launched the “BloodLine” blog, which can be found at www.mkbloodline.blogspot.com.

Over the past year, renovations were completed at our Reading office and Easton Donor Center. We renewed our lease at the Allentown Donor Center, and in January 2011, we opened our sixth donor center location in the Lionville Shopping Center, 128 Eagleview Blvd., Lionville. This new location provides donors in our Chester County service area with convenient opportunities to donate the gift of life.

During the course of the year, the Blood Center began in-house testing for Chagas disease. This test, which is required by the FDA to screen for an infection caused by a tropical blood parasite, was previously outsourced to another testing facility.

Upon request from our member hospitals, the Blood Center also began providing pooled cryoprecipitate from another national blood center, with the intent to manufacture this product internally within the next fiscal year.

In order to help prevent errors and reduce time in the medical screening area, the Blood Center’s Donor Collections department implemented a new automated donor history questionnaire, Donor Doc. This application summarizes donor blood-loss information into one database, allowing for quicker retrieval of donor information.

Our Donor Resources department also implemented a new software system, Hemasphere, during the past year. This group-scheduling application provides components for scheduling of staff and volunteers, in addition to offering comprehensive reporting capabilities to help maximize blood drive efficiencies. The department implemented the use of an automated dialer system to help assist with the recruitment of blood donors by our telemarketing staff.

An upgrade was also made to our Blood Center donor-management system, Safetrace, and our blood labeling system, Hematrix. In addition, a new irradiator was installed in our Laboratory area. This exceptional technology destroys white cells in blood products intended for immunocompromised patients.

Continued
The Blood Center formed a partnership with Lincoln Technical Institute, in which we will serve as a clinical training site for its phlebotomy students. It is anticipated that upon graduation, some of these students will come to work for the Center.

Over the past year, the “My Blood, Your Blood” educational program was presented to more than 3,800 students at 27 schools and/or community groups. This educational program is designed to inform young people about their body, blood and circulatory system, and the need for a safe and continuous blood supply in our community. The program, presented at no cost to schools and community youth groups in MKBC’s service area, can be used in elementary school, middle school, high school or other community-based organizations, such as Girl Scouts or youth education programs.

In May 2011, annual Student Volunteer Scholarship and High School Blood Donor Recruitment Scholarship awards were presented to 18 high school seniors in recognition of their efforts in stimulating interest and increasing the available blood supply to the hospitals served by MKBC.

Also in Spring 2011, the Blood Center’s Volunteer department held two annual recognition events to honor our volunteers for their service. In FY 2010-11, over 450 volunteers donated more than 25,000 hours of service as Donor Aides, Canteen Attendants, Special Event Staff and Clerical Support. Their contributions were recognized by various media outlets throughout our service area.

Over the past fiscal year, our Development department continued to focus on several critically needed items that will strengthen each process in MKBC’s community blood program. From screening to collections and testing to storage and distribution, these items fulfill basic operations needs – including blood testing centrifuges, blood collection heat sealers, a fingerprint donor identification system and new jackets aprons for our volunteers. In addition to our annual “Cruise Aboard the LifeLine” signature fundraiser, development initiatives included an annual Fall appeal and membership drive, a new “Planes and Porsches” special event held at Millennium Aviation in Berks County and the Highmark “Walk for a Healthy Community,” as well as the ongoing submission of foundation, corporate and government grants to underwrite the ongoing needs of our community blood program.
## Linen Coordinators & Standardization Committee

**Anne Marie York**, Chairwoman, Doylestown Hospital

<table>
<thead>
<tr>
<th>Name</th>
<th>Hospital/Institution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maria DeLuzio</td>
<td>Abington Health Lansdale Hospital</td>
</tr>
<tr>
<td>Jennifer Innes</td>
<td>Acuity Specialty Hospital of NI @ AtlantiCare</td>
</tr>
<tr>
<td>Alan Noger</td>
<td>Adventist Rehabilitation Hospital</td>
</tr>
<tr>
<td>David Burch</td>
<td>AtlanticCare Regional Medical Center – City Div.</td>
</tr>
<tr>
<td>Chad Haraschak</td>
<td>AtlanticCare Regional Medical Center – Mainland Div.</td>
</tr>
<tr>
<td>Brigitte Buie</td>
<td>Bacharach Rehabilitation Hospital</td>
</tr>
<tr>
<td>Sandra Skiba</td>
<td>Barnes-Kasson Hospital</td>
</tr>
<tr>
<td>Melvin Martz</td>
<td>Bloomsburg Hospital</td>
</tr>
<tr>
<td>Doreen Larizzi</td>
<td>Blue Mountain H.S. – Graden Huetten Memorial Hospital</td>
</tr>
<tr>
<td>Genevieve Laubach</td>
<td>Blue Mountain H.S. – Palomeron Hospital</td>
</tr>
<tr>
<td>Susan Worden</td>
<td>Ben Secours Community Hospital</td>
</tr>
<tr>
<td>Rich Consolon</td>
<td>Brandywine Hospital</td>
</tr>
<tr>
<td>Kevin Bumpess</td>
<td>Brinton Manor</td>
</tr>
<tr>
<td>Kevin McGahey</td>
<td>Camden County Health Services Center</td>
</tr>
<tr>
<td>Natalie Distler</td>
<td>Cedarbrook Nursing Home</td>
</tr>
<tr>
<td>Kim Coken</td>
<td>Cedarbrook Nursing Home – Fountain Hill</td>
</tr>
<tr>
<td>Dottie Faas</td>
<td>Centrastate Medical Center</td>
</tr>
<tr>
<td>Wilfredo Mendez</td>
<td>Chester River Hospital Center</td>
</tr>
<tr>
<td>Vedastus Mganga</td>
<td>Children’s National Medical Center</td>
</tr>
<tr>
<td>Rudy Daley</td>
<td>Children’s Specialized Hospital – Mountainside</td>
</tr>
<tr>
<td>Jeanette Golden</td>
<td>Children’s Specialized Hospital – Ocean</td>
</tr>
<tr>
<td>Kenneth Benson</td>
<td>Clara Maass Medical Center</td>
</tr>
<tr>
<td>Richard Warfield</td>
<td>Community Medical Center (NJ)</td>
</tr>
<tr>
<td>Deb Herrmann</td>
<td>Community Medical Center (PA)</td>
</tr>
<tr>
<td>Rick Oliveri</td>
<td>Cooper University Hospital</td>
</tr>
<tr>
<td>Joseph Moleksi</td>
<td>Cozco-Chester Medical Center</td>
</tr>
<tr>
<td>Teresa Mead</td>
<td>Cumberland Manor</td>
</tr>
<tr>
<td>Renate Rickard</td>
<td>Deborah Heart and Lung Center</td>
</tr>
<tr>
<td>Effie Baxter</td>
<td>Delaware County Memorial Hospital</td>
</tr>
<tr>
<td>Frank Groller</td>
<td>Easton Hospital</td>
</tr>
<tr>
<td>Jeralyin Adams</td>
<td>Endless Mountain Health System</td>
</tr>
<tr>
<td>Vance Barto</td>
<td>Fairmount Behavioral Health Center</td>
</tr>
<tr>
<td>Paula Lawson</td>
<td>Fellowship Manor / Fellowship Terrace</td>
</tr>
<tr>
<td>Penny Duff</td>
<td>First Hospital Wyoming Valley</td>
</tr>
<tr>
<td>Rose Ernest</td>
<td>Geisinger Health System</td>
</tr>
<tr>
<td>Debbie Dructor</td>
<td>Geisinger Health System – Marworth</td>
</tr>
<tr>
<td>Joe Goyne</td>
<td>Geisinger South – Wilkes-Barre</td>
</tr>
<tr>
<td>Rico Aparatento</td>
<td>Glen Meadows</td>
</tr>
<tr>
<td>Pat Fidler</td>
<td>Good Samaritan Health System (Lebanon)</td>
</tr>
<tr>
<td>Terry Casscles</td>
<td>Good Samaritan Hospital (Suffern)</td>
</tr>
<tr>
<td>Scott Remaley</td>
<td>Good Shepherd Home, The</td>
</tr>
<tr>
<td>Robert Norwicke</td>
<td>Good Shepherd Penn Partners</td>
</tr>
<tr>
<td>Jackkie Hechler</td>
<td>Good Shepherd Rehab Center of Bethlehem</td>
</tr>
<tr>
<td>Ricardo Cintado</td>
<td>Grand View Hospital</td>
</tr>
<tr>
<td>Diane Riggs</td>
<td>Hackettstown Regional Medical Center</td>
</tr>
<tr>
<td>John McDonough</td>
<td>Hampton Behavioral Health Center</td>
</tr>
<tr>
<td>Mike Fitchet</td>
<td>Hanover Hospital</td>
</tr>
<tr>
<td>Marion Henry-Adam</td>
<td>HealthSouth Rehab Hospital of Reading</td>
</tr>
<tr>
<td>Sheila Buchta</td>
<td>HealthSouth Rehab – Toms River</td>
</tr>
<tr>
<td>Marge Carr</td>
<td>Heritage Towers Health Center</td>
</tr>
<tr>
<td>Mike Forker</td>
<td>Hillcrest Center</td>
</tr>
<tr>
<td>Danny Lawrence</td>
<td>HSC Pediatric Center, The</td>
</tr>
<tr>
<td>Rebekah White</td>
<td>Ingis House</td>
</tr>
<tr>
<td>Mitchell Jayson</td>
<td>Kennedy Health System – Cherry Hill Campus</td>
</tr>
<tr>
<td>Jayne DePrince</td>
<td>Kennedy Health System – Stratford Campus</td>
</tr>
<tr>
<td>Marc Argentieri</td>
<td>Kennedy Health System – Washington Twp. Campus</td>
</tr>
<tr>
<td>Don Reed</td>
<td>Kessler Institute for Rehab – North</td>
</tr>
<tr>
<td>Mark DiVincent</td>
<td>Kessler Institute for Rehab – West</td>
</tr>
<tr>
<td>Mario Santos</td>
<td>Kessler Rehab Hospital – Chester</td>
</tr>
<tr>
<td>Tina Bartsdale</td>
<td>Keystone Center</td>
</tr>
<tr>
<td>Carmen Rubio</td>
<td>Kimbird Medical Center</td>
</tr>
<tr>
<td>Kathy Brown</td>
<td>Kindred Hospital of Philadelphia</td>
</tr>
<tr>
<td>Ron Bloom</td>
<td>Kindred Hospital Philadelphia – Havertown</td>
</tr>
<tr>
<td>Bernie Dressler</td>
<td>Lakeview at Pine Run</td>
</tr>
<tr>
<td>Willard Mest</td>
<td>Lehigh Valley Health Network</td>
</tr>
<tr>
<td>Bob Barros</td>
<td>Lourdes Medical Center of Burlington County</td>
</tr>
<tr>
<td>Paul Carmine</td>
<td>Magee Rehabilitation Hospital</td>
</tr>
<tr>
<td>Anabai Olmeda</td>
<td>Marian Community Hospital</td>
</tr>
<tr>
<td>Gina Cicco</td>
<td>Marlion Rehabilitation Hospital</td>
</tr>
<tr>
<td>Tony McCoy</td>
<td>Memorial Hospital of Salem County, The</td>
</tr>
<tr>
<td>Kim Dooley</td>
<td>Mercy Fitzgerald Hospital</td>
</tr>
<tr>
<td>Kevin Williams</td>
<td>Mercy Hospital of Philadelphia</td>
</tr>
<tr>
<td>Paul Cullen</td>
<td>Mercy Suburban Hospital</td>
</tr>
<tr>
<td>Carl Androkitis</td>
<td>Mercy Tyler Hospital</td>
</tr>
<tr>
<td>Gloria Wormuth</td>
<td>Mid-Valley Hospital</td>
</tr>
<tr>
<td>Vicki Padgett</td>
<td>Mirmont Treatment Center</td>
</tr>
<tr>
<td>Dave Hanos</td>
<td>Monmouth Medical Center</td>
</tr>
<tr>
<td>Deborah Visconio</td>
<td>Morristown Medical Center</td>
</tr>
<tr>
<td>Joseph McCullon</td>
<td>Moses Taylor Hospital</td>
</tr>
<tr>
<td>Frank Pessolano</td>
<td>Mountainside Hospital</td>
</tr>
<tr>
<td>Bruce Schaffer</td>
<td>Nazareth Hospital</td>
</tr>
<tr>
<td>Rodney Brown</td>
<td>Newark Beth Israel Medical Center</td>
</tr>
<tr>
<td>John Sousa</td>
<td>Newton Medical Center</td>
</tr>
<tr>
<td>Frederick Jones</td>
<td>Our Lady of Lourdes Medical Center</td>
</tr>
<tr>
<td>Gary Walker</td>
<td>Overlook Hospital</td>
</tr>
<tr>
<td>Dain Over</td>
<td>Phoebe Terrace</td>
</tr>
<tr>
<td>Kevin Mahar</td>
<td>Phoenixville Hospital</td>
</tr>
<tr>
<td>Theron Johnson</td>
<td>Pine Run Community / Pine Run Health Center</td>
</tr>
<tr>
<td>Sandra Sames</td>
<td>Pocono Medical Center</td>
</tr>
<tr>
<td>Alan Mitchell</td>
<td>Pottstown Memorial Medical Center</td>
</tr>
<tr>
<td>Michael Oldt</td>
<td>Riddle Memorial Hospital</td>
</tr>
<tr>
<td>Sharon Gilbert</td>
<td>Robert Wood Johnson Univ. Hosp. @ Rahway</td>
</tr>
<tr>
<td>Hugh Grant</td>
<td>Roxborough Memorial Hospital</td>
</tr>
<tr>
<td>Elaine Wilt</td>
<td>Sacred Heart Hospital</td>
</tr>
<tr>
<td>Sue Farris</td>
<td>Salem County Nursing Home</td>
</tr>
<tr>
<td>Joseph Anthony</td>
<td>Schuykill Medical Center (E. Norwegian St.)</td>
</tr>
<tr>
<td>Henry Zimmerman</td>
<td>Schuykill Medical Center (S. Jackson St.)</td>
</tr>
<tr>
<td>Jeannette Stanard</td>
<td>Shriners Hospital for Children</td>
</tr>
<tr>
<td>Clint Parker</td>
<td>Somerset Medical Center</td>
</tr>
<tr>
<td>Tony Salvatore</td>
<td>Springfield Hospital</td>
</tr>
<tr>
<td>Daryll Seward</td>
<td>Saint Barnabas Behavioral Health Center</td>
</tr>
<tr>
<td>Daniel Pereira</td>
<td>Saint Barnabas Medical Center</td>
</tr>
<tr>
<td>Carlos Marcial</td>
<td>Saint Clare's Health Services – Nenille, Dover</td>
</tr>
<tr>
<td>Peggy Babcock</td>
<td>Saint Clare's Hospital – Sussex</td>
</tr>
<tr>
<td>Terry Casscles</td>
<td>St. Anthony Community Hospital</td>
</tr>
<tr>
<td>Ramone Solomon</td>
<td>St. Cloud Health Care Center</td>
</tr>
<tr>
<td>Mike Beltran</td>
<td>St. Francis Hospital (Wilmington)</td>
</tr>
<tr>
<td>Perry Focht</td>
<td>St. Joseph Medical Center (Reading)</td>
</tr>
<tr>
<td>Jason Fraher</td>
<td>St. Joseph Medical Center (Towson, MD)</td>
</tr>
<tr>
<td>Dawn Weaver</td>
<td>St. Luke’s Hospital</td>
</tr>
<tr>
<td>John Watson</td>
<td>St. Luke’s Hospital – Allentown</td>
</tr>
<tr>
<td>Mary Ellen Stephens</td>
<td>St. Luke’s Miners Memorial Medical Center</td>
</tr>
<tr>
<td>Pam Stevens</td>
<td>St. Luke’s Quakertown Hospital</td>
</tr>
<tr>
<td>Howard Cohen</td>
<td>St. Mary Medical Center</td>
</tr>
<tr>
<td>Janet Clouse</td>
<td>Sunrise House</td>
</tr>
<tr>
<td>Ann Hollobowicz</td>
<td>Taylor Hospital</td>
</tr>
<tr>
<td>Mark Garner</td>
<td>Triumph Hospital – Philadelphia</td>
</tr>
<tr>
<td>Maureen Lelko</td>
<td>Warren Hospital</td>
</tr>
<tr>
<td>Michelle Miller</td>
<td>Wayne Memorial Hospital</td>
</tr>
<tr>
<td>Tom Lawler</td>
<td>WellsSpan Health – Gettysburg Hospital</td>
</tr>
<tr>
<td>Al Gingrow</td>
<td>WellsSpan Health – York Hospital</td>
</tr>
<tr>
<td>Marie Jorge</td>
<td>West Hudson Post Acute Care Center</td>
</tr>
<tr>
<td>Jay Young</td>
<td>Westminster Village</td>
</tr>
<tr>
<td>Bryan Dyer</td>
<td>WVHCS – Wilkes-Barre General Hospital</td>
</tr>
</tbody>
</table>
2010-2011 COMMITTEES

MILLER-KEYSTONE BLOOD CENTER

Medical Advisory Committee

Marc Filstein, M.D., Chairman
The Reading Hospital and Medical Center

Mallika Bhandary, M.D.
Phoenixville Hospital
John Brennan, M.D.
Blue Mountain Health System
Bala Carver, M.D.
Lehigh Valley Health Network
Stephen Chasko, M.D.
Brandywine Hospital
James Chiadis, M.D.
Sacred Heart Hospital
Westfield Hospital
Peter Christ, M.D.
St. Joseph Medical Center
Dante DiMarzio, O.O.
Pottstown Memorial Medical Center
Sandy Dorman, M.D.
Easton Hospital

Kalmen Feinberg, M.D.
St. Luke’s Miners Memorial Hospital
Irwin Hollander, M.D.
Grand View Hospital
Mohammad A. Khan, M.D.
Hackettstown Regional Medical Center
Dion Manhoff, M.D.
Warren Hospital
Jeffrey Null, M.D.
Hazleton General Hospital
David Steinberg, M.D.
St. Luke’s Hospital (Allentown)
Steven Tellischow, M.D.
St. Luke’s Hospital (Bethlehem, Quakertown)

Blood Bank Supervisors Committee

Diane Arney
Easton Hospital

Susan Amundsen
Hazleton General Hospital

Peggy Ashworth, MT (ASCP)
Hackettstown Regional Medical Center

Jamie Boyer, MT (ASCP)
Pottstown Memorial Medical Center

Kevin Cochrane, MS, MT (ASCP) SBB
St. Luke’s Hospital (Bethlehem)

Carla Davis
St. Luke’s Miners Memorial Hospital

Beth Frey, MT (ASCP)
The Reading Hospital and Medical Center

Barbara Giannini
Grand View Hospital

Pat Gidosh, MT (ASCP)
Sacred Heart Hospital

Lucile Hough
Blue Mountain Health System – Gnaden Huetten

Cynthia Hunt
Blue Mountain Health System – Palmerton

Ann Kirsch, MT (ASCP)
Lehigh Valley Health Network

Bernard Klemchak
Grand View Hospital

Leigh Ann Landis
Phoenixville Hospital

Jane Levine, MT (ASCP)
St. Luke’s Hospital (Allentown)

Michel Lloyd, MT (ASCP) SBB
St. Luke’s Hospital (Bethlehem)

PollyAnn Maduro, MT (ASCP)
Hazleton General Hospital

Kathy Reddien
Westfield Hospital

Lori Smith, MT (ASCP)
St. Luke’s Quakertown Hospital

Robyn Surette
Brandywine Hospital

Tricia Vaughan, SBB (ASCP)
St. Joseph Medical Center

Phyllis Yager, MT (ASCP) SBB
Warren Hospital

Development Committee

Mary Hahn, Chairwoman
St. Joseph Medical Center

Eric Blew, LUTCF
Arbor Insurance Group, Inc.

Timothy Canfield
TD Bank

Carol Carr
Air Products

Laura Hollingsworth
Miller-Keystone Blood Center

Joan Reese
Miller-Keystone Blood Center

Sandra Thomas
Miller-Keystone Blood Center

Joseph A. Yelo
Miller-Keystone Blood Center

Driving Change through Innovation.
Hospital Central Services, Inc.

William Lonardo, Chairman
Independent Advertising Agent

Rocco DelVecchio, Vice Chairman
President, Lafayette Ambassador Bank

Thomas Byrnes, Secretary
Retired, Vice President, Support Services
St. Luke’s Hospital and Health Network

J. Michael Lee, DBA, FACHE
President-CEO
Hospital Central Services, Inc.

James Anderson, CPA
Campbell, Rappold & Yurasits, LLP

Eric Blew, LUTCF
Agency Principal & CFO
Arbor Insurance Group, Inc.

Geoffrey B. Borda, CPA, CVA
Abraham, Borda, Covino, Butz, LaValva & Co.

Frank DiBiaso
Retired, Chief Financial Officer
Blue Mountain Health System

Joseph Gehringer
Community Representative

J. Mark Horne
Vice President, Clinical Support Services
Grand View Hospital

Lawrence T. Johnson
Vice President
Univest National Bank

David Lim
Vice President, Finance & CFO
St. Joseph Medical Center

William Mason
Community Representative

Joseph Mikitka
Vice President, Human Resources
Sacred Heart Hospital

Richard Shurgalla
Faculty and Director of Professional Development
Penn State University

Hospital Central Services Cooperative, Inc.

Terry Purcell, Chairman
Vice President, Ambulatory and Support Services, Blue Mountain Health System

J. Mark Horne, Vice Chairman
Vice President, Clinical Support Services
Grand View Hospital

David Lim, Secretary
Vice President, Finance & CFO
St. Joseph Medical Center

J. Michael Lee, DBA, FACHE
President-CEO
Hospital Central Services, Inc.

Joseph DiPaolo
Director, Corporate Materials Management
Atlantic Health System

Mary Hazzard
Administrator
Cedarbrook Nursing Homes

Bill Matthews
Vice President, Supply Chain Management
Lehigh Valley Health Network

Keith Noll
Vice President
WellSpan Health System

Angela Rico
VP, Contracts
St. Barnabas Health Care System

Deborah Templeton, R.Ph.
Vice President, Supply Chain Services
Geisinger Health System

Cliff Trumbo, FMA
Vice President, Facilities Management
Good Shepherd Rehabilitation Hospital

HCSC Enterprises, Inc.

Everitt F. Binns, Ph.D., Chairman
Executive Director, Eastern PA EMS Council

William Lonardo, Vice Chairman
Independent Advertising Agent

Frank DiBiaso, Secretary
Retired, Chief Financial Officer
Blue Mountain Health System

J. Michael Lee, DBA, FACHE
President-CEO
Hospital Central Services, Inc.

Thomas Byrnes
Retired, Vice President, Support Services
St. Luke’s Hospital & Health Network

Lawrence T. Johnson
Vice President
Univest National Bank

David Shannon
Retired, Chief Executive Officer
Marlton Rehabilitation Hospital

Continued
Miller-Keystone Blood Center

Geoffrey B. Borda, CPA, CVA, Chairman
Abraham, Borda, Covino, Butz, LaValva & Co.

Joseph Bubba, Esq.
Vice Chairman
Fitzpatrick, Lentz & Bubba, PC

Rocco DeVecchio, Secretary/Treasurer
President, Lafayette Ambassador Bank

J. Michael Lee, DBA, FACHE
President-CEO
Hospital Central Services, Inc.

Robert Adams
Retired, Principal
Roxbury Township Middle School

Everitt F. Binns, Ph.D.
Executive Director, Eastern PA EMS Council

Walter Everson
President-CEO
Zee Medical Service Co.

Marc Filstein, M.D.
Medical Director, Blood Bank
The Reading Hospital and Medical Center

Joseph Gehringer
Community Representative

Mary Hahn
Vice President, Strategy & Business Development
St. Joseph Medical Center

John Haney
Chief Operating Officer
St. Luke’s Physician Group

Susan M. Williams, Ed. M.
President and CEO
Lehigh Valley Children’s Centers

2010-2011 MANAGEMENT STAFF

J. Michael Lee, DBA, FACHE
President-CEO, Hospital Central Services, Inc.

Timothy Crimmins
Executive VP, HCS, Inc. & Affiliates

IN ALPHABETICAL ORDER

Mark Angeny
VP, Human Resources
HCSC Enterprises, Inc.

Thomas Fenstermacher
VP, Finance
HCSC Enterprises, Inc.

Raymond Kehler
VP, Information Systems
HCSC Enterprises, Inc.

D. Kip Kuttner, D.O.
VP, Medical Director
Miller-Keystone Blood Center

Daniel Marcante
VP, Laundry
HCS Cooperative, Inc.

William Moyer
VP, Marketing Services
HCS Cooperative, Inc.

Joseph Yelo
VP, Administration
Miller-Keystone Blood Center
Taking Control in a Changing World.
Corporate Offices
2171 28th St. SW, Allentown, PA 18103

HCSC-Group Purchasing
2171 28th St. SW
Allentown, PA 18103

HCSC-Laundry
2171 28th St. SW
Allentown, PA 18103

Rear, 310 Market St.
Kingston, PA 18704

1005 Memorial Dr.
Asbury Park, NJ 07712

2224 Broadway
Camden, NJ 08104

3001 Cowan Ave.
Baltimore, MD 21223

HCSC-Blood Center
Miller-Keystone Blood Center
1465 Valley Center Pkwy.
Bethlehem, PA 18017

1255 S. Cedar Crest Blvd.
Allentown, PA 18103

Chrin Commons Building
2925 William Penn Hwy.
Easton, PA 18045

426 Airport Rd.
4 Beltway Commons
Hazle Township, PA 18202

2745A Leisch’s Bridge Rd.
Reading, PA 19605

Lionville Shopping Center
128 Eagleview Blvd.
Lionville, PA 19353

For information about Hospital Central Services, Inc. or any of its affiliates, call 610.791.2222 or 1.800.444.HCSC (4272) or visit our Web site at www.hcsc.org.